



Application and server monitoring for alerting, reporting and management.

Proactive support to alert customers to potential issues before they become operational problems.

What is HAYNE Monitor?

Capacity to support over 200 application

Built upon SolarWinds Server & Application Monitor (SAM), HAYNE Monitor delivers comprehensive application and server monitoring software for alerting, reporting and management of potential issues, with built-in support for over 200 applications.

Reduces risk

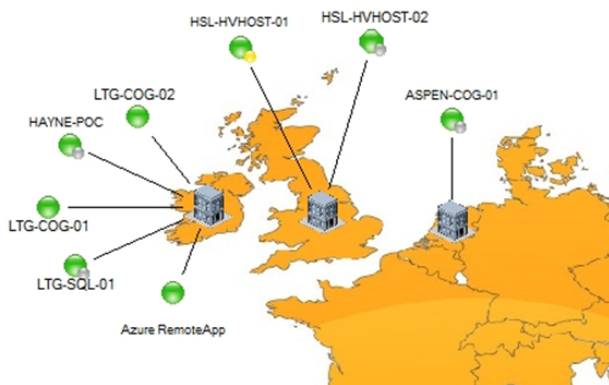
HAYNE Monitor is hugely beneficial from both a support and customer perspective as it allows HAYNE to be proactive in alerting customers to potential issues BEFORE they become an operational problem. Additionally, it enables HAYNE to maintain end-user productivity and insure business continuity.

HAYNE has used its extensive support experience to fully leverage SolarWinds to proactively monitor and safeguard our customer's FPM solutions. All HAYNE Monitor customers are automatically included in the [HAYNE Network Operations Centre](#) which is a real-time display monitored by dedicated support staff, giving the team full visibility of the health of the customer's servers and applications.

Key Features

- **Monitor hardware, and application health** information such as memory, CPU, application availability and back-ups.
- **Monitors crucial application components**, such as IBM Cognos configuration files. This includes changes to "TM1s.cfg" for TM1 and "Cogstartup.xml" for BI and Controller.
- **IBM Cognos Services**, including Cognos, Cognos FAP and Cognos TM1 Server, can also be actively monitored.
- **SolarWinds SAM can also monitor SQL** components such as RAM, CPU, query response times and SQL table fragmentation levels.

Monitor



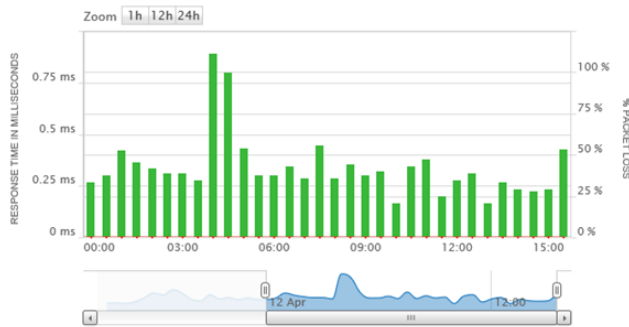
- SolarWinds SAM will alert HAYNE to potential issues before they become problems.
- Alerts are triggered when a monitored value exceeds a pre-set threshold level, either critical or warning.
- The predefined value for a threshold can be a static threshold or a dynamic baseline threshold.
- Static threshold is a constant value that can be set for any given threshold parameter.
- Dynamic baseline thresholds are thresholds set on historic behaviour, e.g. if memory usage on a server increases during a calendar month, this is normal behaviour based on historical patterns, then only a departure from that pattern will be reported as an issue.
- HAYNE can configure email alerting for a number of components and services including server availability, IBM Cognos TM1 process errors, IBM Cognos Controller FAP structure updates and errors in the IBM Cognos Controller FAP logs.
- Business critical components are pro-actively monitored with a constant visual monitor to provide real-time status of all managed servers and applications.

Network Latency & Packet Loss

EXPORT EDIT HELP

HSLRDS01

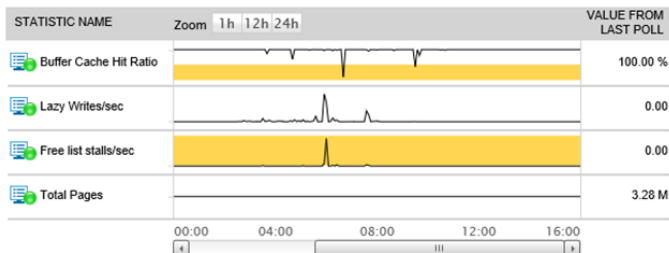
Apr 12 2016, 12:00 am - Apr 12 2016, 3:30 pm



Buffer Manager

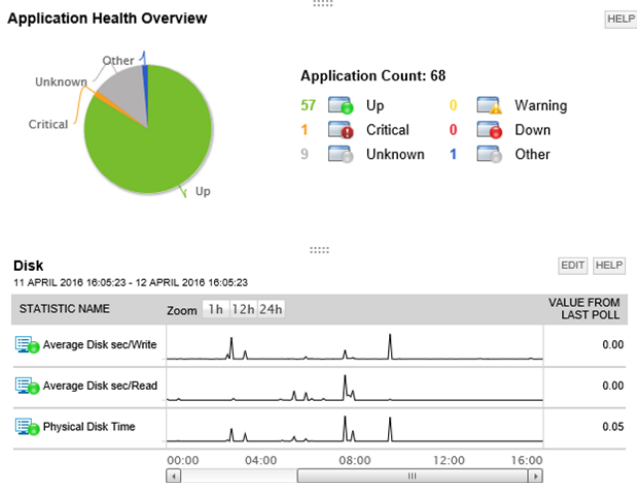
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EDIT HELP



HAYNE MONITOR

Alert



Report

All Configured Alerts

Summary of Orion Objects: All Configured Alerts



All Configured Alerts for All Configured Alerts

NAME	ENABLED	OBJECT TYPE	FREQUENCY	LAST EDIT	NOTIFY ENABLED	SEVERITY	CREATED BY	CATEGORY
Alert me when a component goes down	False	APM: Component	60	01/04/2016 13:56:46	True	2		
Alert me when a component goes into warning or critical state	False	APM: Component	60	01/04/2016 13:56:37	True	2		
Alert me when a node warranty expires in 30 days	False	Node Warranty	60	26/02/2016 11:37:55	True	2		
Alert me when an application goes down	False	APM: Application	60	01/04/2016 13:56:42	True	2		
Alert me when an application goes into warning or critical state	False	APM: Application	60	01/04/2016 13:56:46	True	2		
Alert me when Avg Application response time > 1000 ms	False	QoE: Application	60	26/02/2016 11:37:55	True	2		
Alert me when Avg Application response time > Threshold	False	QoE: Application	60	26/02/2016 11:37:47	True	2		
Alert me when Avg Network response time > 350 ms	False	QoE: Application	60	26/02/2016 11:37:55	True	2		
Alert me when Avg Network response time > Threshold	False	QoE: Application	60	26/02/2016 11:37:52	True	2		

Software Inventory Report

Summary of Orion Objects: SoftwareDataSet



for SoftwareDataSet

Ordered by Application Name - Ascending then by Version - Ascending then by Publisher - Ascending then by Installed Copies - Descending

APPLICATION NAME	PUBLISHER	VERSION	INSTALLED COPIES
64 Bit HP CIO Components Installer	Hewlett-Packard	8.2.4	2
7-Zip 15.05 beta x64			1
7-Zip 9.20 (x64 edition)	Igor Pavlov	9.20.00.0	9
7-Zip 9.38 (x64 edition)	Igor Pavlov	9.38.00.0	2
AD LDS Instance ISASTGCTRL	Microsoft Corporation		1
Adobe Acrobat Reader DC	Adobe Systems Incorporated	15.010.20060	2
Adobe AIR	Adobe Systems Incorporated	3.1.0.4880	1
Adobe Flash Player 11 ActiveX 64-bit	Adobe Systems Incorporated	11.1.102.62	1
Adobe Reader X (10.1.16)	Adobe Systems Incorporated	10.1.16	1
Adobe Reader X (10.1.4)	Adobe Systems Incorporated	10.1.4	1
Adobe Reader XI (11.0.04)	Adobe Systems Incorporated	11.0.04	1
Adobe Reader XI (11.0.12)	Adobe Systems Incorporated	11.0.12	1
Adobe Reader XI (11.0.15)	Adobe Systems Incorporated	11.0.15	1
Adobe Refresh Manager	Adobe Systems Incorporated	1.8.0	4
ADP Kisaam ODBC 32/64-bit Drivers	ADP DSI	07.05.00.19001	1
ADP Kisaam ODBC Driver 06.20			1
Aventail Access Manager	SonicWALL Inc	10.71.371	1

- SolarWinds SAM has the ability to create in-depth reporting.
- Reporting is typically web-based and fully customisable.
- Reports can include as many tables, charts, and gauges as are required, in the same report if necessary.
- Information such as server and application availability, disk space, network statistics, database status, CPU and memory usage can all be reported.
- Reports can easily be scheduled and sent to recipients via email on a daily, weekly or monthly basis.
- Contact us to discuss your monitoring requirements.
- We price the service based upon the number of servers and applications to be monitored.

Talk to us

Contact us to find out more:

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Hayne.co